

A joint venture between DHA Lahore and BRDB Malaysia.

DEFENCE RAYA

DEFENCE RAYA GOLF & COUNTRY CLUB

Rules & Regulations Handbook

www.drgcc.com



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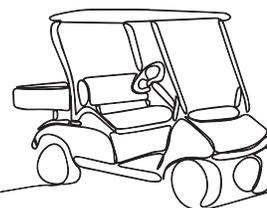
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Important!

DRGCC reserves the right, through its Security Department, to restrict access to any part or the entirety of the club at any time without prior notice. Membership does not imply unlimited access to club facilities; access is always subject to operational hours and specific usage rules. Guest rooms are accessible according to standard check-in and check-out times. Loitering is not allowed within the premises. Member interaction with back-office employees is subject to their availability and consent.

By entering club premises, members and guests give implied consent to photography, audio & video surveillance in public areas. Privacy is maintained in designated spaces such as changing and locker rooms (except the male swimming pool locker room), steam/sauna rooms, guest rooms & washrooms.

Parking at the club is a privilege extended on a first-come, first-served basis & may also be extended to non-members visiting the club. It is not a guaranteed right and may be restricted during peak hours or special VIP/VVIP events involving government or military dignitaries. Members are expected to cooperate in such instances and seek alternative parking. Overnight parking is not permitted, except for members or guests staying in the club's guest rooms. Members may only park while physically present on the premises. Multiple stickers may be issued for members with more than one vehicle; however, access may be limited to a single car depending on space availability. All vehicles must be parked properly within designated bays. Improperly parked vehicles may be clamped, denied exit, or towed. Club rules apply within parked vehicles, and any contraband or illegal activity will be dealt with under the Pakistan Penal Code. Within the parking area, vehicles must be driven slowly and safely, with no sharp turns or removal of barriers. Pedestrians always have the right of way, and only clearly marked emergency, government, military, or diplomatic vehicles are given priority movement.



OVERVIEW OF THE CLUB

Background of Defence Raya Golf & Country Club (DRGCC)

Defence Raya Golf Resort is a landmark Joint Venture between DHA Lahore and BRDB Malaysia, designed to bring world-class lifestyle living to Pakistan. It is the country's first gated and integrated township built around the lush greens of an international standard 18-hole golf course, which opened in 2010, followed by the opening of the prestigious Clubhouse in 2017.

Spanning over 400 acres, Defence Raya Golf Resort features luxury residences, commercial premises, Fairways Commercial: a vibrant lifestyle and retail hub and the crown jewel of it all: the Defence Raya Golf & Country Club (DRGCC).

The Club itself is spread over 7 acres with a spacious built-up area of 225,000 sq. ft., offering a luxurious experience to its members. Designed by Nelson & Haworth, DRGCC's championship golf course is recognized as one of the finest in Pakistan, featuring undulating fairways, pristine greens, water hazards, and sand bunkers ideal for both aspiring and professional golfers.

Members enjoy an exceptional lifestyle through a comprehensive suite of sports and recreational facilities, including tennis and squash courts, indoor heated swimming pools, card and snooker rooms, gymnasiums, saunas, salons, cinema, business centre, banquet halls, guest rooms and multiple dining outlets all carefully curated to reflect the prestige of DRGCC.

Welcome!

We warmly welcome you to the Defence Raya Golf & Country Club, where elegance, excellence and community come together in harmony. As a member of Pakistan's premier golf and lifestyle destination, you are part of a tradition that values refinement, respect and responsibility.

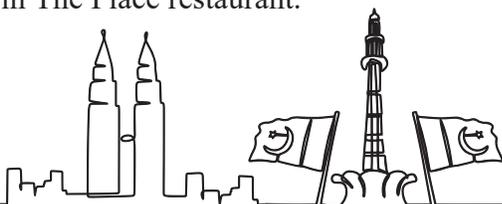
The Management (comprising DHA Lahore & BRDB Malaysia together form Defence Raya) affirms that all members, across all categories, are and will always be considered equal. While constructive feedback is welcomed, members are respectfully reminded that policy decisions rest with the Management and cannot be influenced or directed by individual preferences. It is expected that all members adhere to the rules and regulations outlined in this guidebook, as well as any future policies enacted in the best interest of the Club.

“Dura lex, sed lex” — The law is harsh, but it is the law. Just as citizens are bound by the Constitution, members within DRGCC premises are expected to abide by the Club's rules. Any argumentative, quarrelsome, or confrontational behavior will not be tolerated.

Members are also requested to maintain dignity and decorum at all times, and in cases where conduct becomes escalated or unlawful, necessary action may be taken under the Pakistan Penal Code.

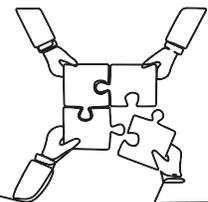
Club Access Policy

The Defence Raya Golf & Country Club is a members-only facility; however, certain services are open to non-members, including the boardrooms, takeaway menu, banquet and event halls, salons, laundry shop, cinema, retail shops, guest rooms and the golf course. Sports facilities may only be accessed by guests of members from Monday to Thursday, only in the presence of a member (except in special circumstances i-e when the member is out of country, but a written application would be required). Similarly, non-member guests may dine at the Club's restaurants only in the presence of a member. During Ramadan, the Iftar Dinner Buffet is open to all; however, to maintain member exclusivity, non-members are seated in the banquet hall and/or The Roof, while members are hosted in The Place restaurant.



POLICIES AND GUIDELINES

- ✓ Members must comply with staff requests regarding club operations and safety.
- ✓ Photography and videography by DRGCC are allowed; members may only photograph themselves (using a mobile phone), their families, and facilities (until or unless stated otherwise). Professional camera photography is only allowed with prior permission and a payment (until or unless stated otherwise).
- ✓ Mobile phones must be kept on silent. Cell phone use is limited to specific areas.
- ✓ Zero-tolerance for violence; disrespectful behavior is not tolerated. Rights of admission are reserved.
- ✓ Instruction/lessons require authorization from staff.
- ✓ Only food/beverages purchased at the club may be consumed on club property.
- ✓ Donning must be done in changing rooms only and spare clothing must be kept in the lockers; disrobing in public areas is prohibited.
- ✓ Smoking, including vaping, is restricted to designated areas. Pets are not allowed on the club premises.
- ✓ Public displays of affection (PDA) and amorous behaviour are strictly prohibited. Any member found breaking Pakistan Penal Code will be held responsible as per law.
- ✓ During peak time at restaurants/sport facilities/golf course, first come, first served policy will be applicable.
- ✓ Maids/drivers/personal servants are only allowed in a designated area, if found anywhere else, they will be asked to leave. Servants, maids, drivers, or any household help must not be misrepresented as guests, relatives, or friends. In such cases, the judgement of the Security Department will take precedence over member statements.
- ✓ Unauthorized activities like skateboarding and biking are prohibited.
- ✓ Members should respect personal space of other members and staff. Unwanted advances of any type will constitute as harassment resulting in disciplinary action being taken.
- ✓ DRGCC may ask anyone to vacate the premises if necessary.
- ✓ A lost and found claim can only be made within a 90 days period, the club is not responsible for stolen items.
- ✓ Participation is at members' and guests' own risk.
- ✓ Fees, schedules and access may be adjusted without refunds. No refunds policy enforced.
- ✓ DRGCC may use members' and guests' photos/videos for promotional purposes.
- ✓ Members are responsible for their own and their guests' conduct.
- ✓ Members are liable for damages caused by themselves or guests.
- ✓ Children under 14 must be accompanied by an adult. Accompanying adults will be held responsible for unruly behaviour of children including but not limited to running, bullying, tantrums, refusing to obey DRGCC rules among other things.
- ✓ Any dispute by a member shall be reported within sixty days of it's occurrence.
- ✓ Legally adopted children are included in family membership. To add an adopted child, the following requirements must be met: provide the child's NADRA-issued registration number, showing the guardian's name. Submit the legal guardian certificate or the adoption certificate from the Child Protection & Welfare Court. Provide an undertaking from the guardian to notify DRGCC immediately of any change in the child's guardianship status.



DRESS CODE POLICY

DRGCC is an exclusive, members only country club, the members, their guests & visitors must adhere to the dress code; reflecting the values and the cultural norms of Pakistani society. Tasteful and appropriate attire is expected at all times. While tastes and styles may vary greatly, members & guests are expected to use common sense in not wearing attire that is likely to be offensive to some members. “Appropriate attire” is the best description, & the Club will diligently enforce a dress code based on appropriate attire. Members are asked to not only willingly comply with the dress code, but to make family members & guests aware of the dress code and ensure that they comply.

Prohibited attire at DRGCC:

- ✓ Exercise or fitness clothing, sweatpants, yoga pants and gym shorts are not permitted unless using the gym.
- ✓ Pool wear and tennis shorts are restricted to the designated areas.
- ✓ Clothing with offensive logos, emblems, slogans, or camouflage (unless event-specific) is not allowed.
- ✓ Worn-out, torn, or stained clothing is strictly prohibited.
- ✓ Hats/caps & visors are not allowed in the clubhouse, unless/until worn for sporting activities/health issues.
- ✓ Hooded sweatshirts, unless event-specific, are not permitted.
- ✓ Denim with holes, rips, or distressed and frayed finishes are not allowed.
- ✓ Any attire related to religious/political associations and LGBT+ is strictly prohibited.

For Men:

- ✓ Cargo pants or shorts with external patch pockets are not permitted.
- ✓ Shorts with oversized external pockets are prohibited.

For Women:

- ✓ Modest and appropriate golf attire is required. Skirts, slacks, or shorts should be no shorter than 6 inches above the ankle.
- ✓ Leggings may only be worn under skirts, shorts or golf dresses.
- ✓ Sleeveless shirts are permitted if they are part of Shalwar Kameez (tank tops/camisoles & similar are not permitted).
- ✓ Casual wear such as halter or tube tops, narrow racer-back tops, or midriff-revealing clothing is not permitted (sarees can be worn).

If in doubt about the dress code, members and guests should seek guidance from the DRGCC management. DRGCC reserves the right to enforce the dress code to maintain a respectful and appropriate environment for all.

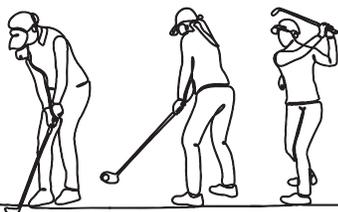
Members are expected to dress in a manner that is simple, modest and elegant, maintaining decorum at all times. As each facility may have specific dress codes, members should adhere accordingly and contact the Membership Department in case of any uncertainty. The Club Management reserves the right to advise on inappropriate attire and, if necessary, request the member to leave; compliance is expected, and failure to do so may result in action as per club policy.

1. Dining Dress Code:

Members are expected to dress appropriately for all meals. In-house guests may wear casual attire at breakfast. Golf attire and shorts are not permitted in The Place restaurant but are allowed in all other dining facilities.

2. General Clothing Guidelines:

Members may enter the Club in casual attire (shorts, slippers, round-neck T-shirts), but must follow the specific dress codes of each facility, for example, Golf, F&B and Sport when in use.



EVENTS AND RETAIL FACILITIES



Events and Functions

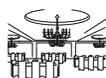


Members
Non Members



5
Retail Shops

Designated Person	E-Mail	Contact Number
Banquet and Corporate Sales Manager	banquetsalesmanager@drgcc.com coordinatorevents@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 2006)



The Venue

Pillar Less Hall | 350 to 700 Persons | 06:30 to 22:00 | 7 Days



Level One

Golf Course View | Up To 100 Persons | 06:30 to 22:00 | 7 Days



Champion's Hall

Golf Course View | Up To 70 Persons | 06:30 to 22:00 | 7 Days



Executive Boardroom

Courtyard View | Up To 18 Persons | 06:30 to 22:00 | 7 Days



Boardrooms A & B

Courtyard View | Up To 8 Persons | 06:30 to 22:00 | 7 Days



Asavir

Diamond & Gold Jewellery | 14:00 to 21:00 | 7 Days



GNC

Supplements/Protein Powders | 08:30 to 21:30 | 7 Days



Aguila

1 Sportswear/Activewear Shop each for Males & Females | 08:30 to 21:30 | 7 Days



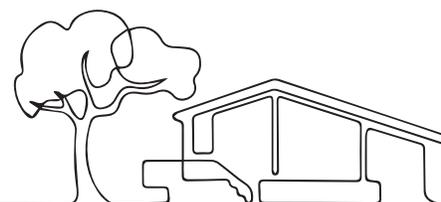
Splitends

1 Salon for Males and 1 Salon for Females | 11:00 to 19:00 | 7 Days



Pro Shop

Golf Paraphernalia | 08:30 to 18:00 | 7 Days



SPORT AND RECREATION



6:30 to 22:30



Open 7 Days
a Week



Separate
Facilities for
Men and Women

Designated Person	E-Mail	Contact Number
Assistant Secretary Sports	sports@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 6001)

Dress Code: Proper sports attire required. No golf or hard-soled shoes, jeans, sandals, or high heels allowed. Non-marking shoes for squash; swimwear with caps for long hair. Every sport facility has its own dress code which must be followed.

Access: Members, spouses, and children can use facilities subject to payment of such charges or subscription as may, from time to time be prescribed by the club authorities.

Conduct: Maintain decorum—no littering, loud noises, or disruptive behavior. Treat staff respectfully; they are there to assist, not serve.

Safety: Personal equipment required; consult coaches before intense exercise. Lock up valuables; DRGCC is not responsible for loss/damage.

Hygiene: Towels provided; return after use. Shower before pool entry; conserve water.

Photography: Prohibited if it invades privacy, especially in the pool area. Selfies can be taken, provided privacy of others is respected.

Supervision: Children and those with disabilities need adult supervision. Male and female-specific areas must be respected.

Medical Concerns: Members with contagious conditions must refrain from using facilities without clearance.

Suggestions/Complaints: Register available at reception.

Gymnasiums: Under 16s require parental supervision and approval. Return equipment after use. Use deodorant for comfort.

Swimming Pool: Swimming cap mandatory for long hair. Under 10s require supervision; separate pools for toddlers. No shoes/slippers beyond designated areas.

Sauna/Steam Rooms: Use for 10-15 mins; avoid if medically advised. No electronic devices allowed. Temperature will always be managed by the sports department, unless or until stated otherwise.

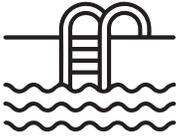
Kid Zone: For ages 3-12. Parental liability form required. Shoes not allowed in play area.

Card Room: Under 18s require supervision. No office work permitted.



** Detailed SOPs of every sport are available at the reception, they can also be downloaded from the website.*

RIGHTS OF ADMISSION ARE RESERVED.



Gender Segregated Swimming Pools | 30 Males, 20 Females | 06:30 to 22:30



Table Tennis Room | Up To 4 Players | 06:30 to 22:30



3 Tennis Courts | Up To 12 Players | 06:30 to 22:30



2 Squash Courts | Up To 4 Players | 06:30 to 22:30



Snooker Room | Up To 4 Players | 06:30 to 22:30



Card Room | Up To 20 People | 06:30 to 22:30



Kid Zone | Up To 25 Children | 06:30 to 22:30



Gender Segregated Gyms | 45 Males, 20 Females | 06:30 to 22:30



Gender Segregated Sauna and Steam Rooms | Up To 7 Persons in Each | 06:30 to 22:30



2 Jogging Tracks | 1 KM + 2 KMS | Dusk to Club Closure (Closed During Night Golf)

**The jogging tracks are for members, their guests & room guests only; non-members and villa residents are not permitted. Children under 10 must be accompanied by an adult. No pets, professional photography or walking in heels is allowed. Women may wear shalwar kameez with appropriate footwear; men must wear suitable sportswear such as tracksuits with joggers. Patrons must remain on the track and avoid walking on the grass. The area is under continuous video/audio surveillance & violations of club rules or the Pakistan Penal Code may result in removal and action as per DRGCC policy.*

DINING AND SOCIALISING



7:30 to 22:30



10 Options



Approximately
Seating for
600 People

Designated Person	E-Mail	Contact Number
Food and Beverage Manager	theplace@drgcc.com familylounge@drgcc.com golfcomplex@drgcc.com sugaranddough@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 2001)



Family Lounge

Tea/Coffee/Snacks | 35 Persons | 07:00 to 22:30 | 7 Days | Informal Dress Code



The Place

Buffet/A'la Carte | 175 Persons | 07:00 to 22:30 | 7 Days | Formal Dress Code



Sugar and Dough

Coffee Shop | 50 Persons | 07:00 to 22:30 | 7 Days | Informal Dress Code



Cigar Lounge(s)

Smoking Lounge(s) | 45 Persons | 07:00 to 22:30 | 7 Days | Informal Dress Code



Roof View Garden
(Seasonal)

Hotpot & Seafood Grill | 75 Persons | 19:00 to 22:30 | 7 Days | Informal Dress Code



The Roof
(Seasonal)

Takht e Lahore | 200 Persons | 19:00 to 22:30 | 7 Days | Informal Dress Code



Golfer's Lounge

Tea/Coffee/Snacks | 35 Persons | 07:00 to 22:30 | 7 Days | Informal Dress Code



Slice Ice Cream
& Juice Bar

Snacks Kiosk | 07:00 to 22:30 | 7 Days



Flavours

Homemade Ice Cream | 07:00 to 22:30 | 7 Days



Takeaway

Gate 2 | 12:00 to 22:00

- * Only ironed Shalwar Kameez is allowed. Peshawari Chappal is allowed but no sandals.
- * Tucked in polo shirts/T-shirts are allowed with no offensive/political/religious logos/connnotations.
- * No shabbily dressed person may enter a restaurant. Golf attire and shorts are not permitted in The Place restaurant but are allowed in all other dining facilities.
- * For weddings, social gatherings & corporate events, relevant SOPs must be followed and are available separately from the F&B Department.
- * Menus can be downloaded from the website.



PROMOTION & COMMUNICATION



Designated Person	E-Mail	Contact Number
Promotion and Communication Manager	promotions@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 1101)

Club Communication:

Official WhatsApp Channel: Stay updated with real-time notifications and announcements from DRGCC.

Social Media: Follow us on Facebook and Instagram for news, events, and updates.

Website: Visit our official website for comprehensive information about club facilities, rules and services.

YouTube: Access detailed project information and videos on our official YouTube channel.

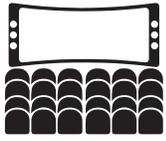
Raya Pulse Magazine: Raya Pulse (magazine), is published every month.

Feedback: Members are requested to provide their valuable suggestions/comments on the above e-mail.

Promotions:

- ✓ DRGCC's Promotions & Communications department reserves the exclusive rights for photography & videography within its premises.
- ✓ Drone usage by members is prohibited.
- ✓ Members and non-members may conduct wedding photography/videography with permission and a payment.
- ✓ Members and non-members may place kiosks/stalls/displays of branded products/services with permission and a payment.
- ✓ All advertising and branding within DRGCC is under the domain of P&C department.

CINEMA



109
Seats



13:00 to 01:00



Local and
International
Movies

Designated Person	E-Mail	Contact Number
Reservation Officer	support@cinestar.com.pk	0092 - 42 - 111 - 800 - 100 (Ext: 1112) 0092 - 42 - 37338502

Access and Eligibility: CineStar Cinema is open to both members of Defence Raya Golf and Country Club and non-members. Members are eligible for discounted ticket prices.

Cinema Etiquette: Patrons are expected to maintain a respectful and quiet atmosphere during screenings. Mobile phones should be set to silent, and talking during the movie should be kept to a minimum. Consumption of outside food and beverages is prohibited inside the cinema. CineStar offers a variety of snacks and drinks for purchase at the concession stand. Patrons are required to dispose of their trash in the provided bins to help maintain cleanliness within the cinema.

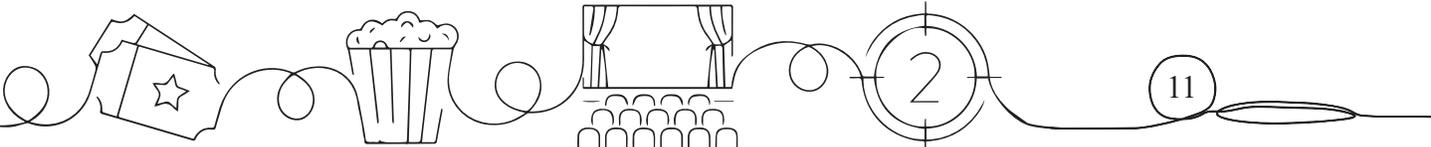
Seating and Access: All seats are allocated at the time of ticket purchase. Patrons should sit in their assigned seats and avoid shifting seats unless authorized by cinema staff. Latecomers may be seated at the discretion of the cinema staff to minimize disruption to other viewers.

Safety and Security: For the safety of all patrons, bags and personal items may be subject to inspection upon entry. In case of emergency (fire, evacuation), patrons should follow the instructions provided by the cinema staff and calmly proceed to the nearest exit. The cinema is equipped with CCTV for security purposes. Any suspicious activity should be reported to staff immediately.

Customer Conduct: All patrons are expected to treat CineStar staff and fellow moviegoers with respect. Any form of harassment or disruptive behavior will not be tolerated and may result in removal from the premises without a refund. Smoking and vaping are strictly prohibited within the cinema premises. Designated smoking areas are available outside the cinema.

Complaint Resolution: Any complaints regarding movie quality, seating issues, or service should be directed to the cinema manager, who will address the concern promptly. Feedback can also be provided through the club's customer service channels or the CineStar website for further review.

Lost and Found: Patrons are responsible for their personal belongings. CineStar is not liable for any lost or stolen items.



LAUNDRY (BUBBLES)



08:00 to 17:00



Open 7 Days



Open to
Everyone

Designated Person	E-Mail	Contact Number
Assistant Laundry Manager	bubbles@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 1303)

Access and Eligibility: Bubbles Laundry Shop is open to both members of Defence Raya Golf and Country Club and non-members.

Timing: Customers are required to drop off their laundry during operating hours (08:00 to 17:00).

Handling and Care Instructions: Customers must provide any special instructions regarding the handling of delicate or sensitive fabrics. Bubbles Laundry Shop will adhere to care labels on garments to prevent damage. However, the shop is not liable for any issues arising from incorrect or incomplete care labels. Any pre-existing stains, damages, or issues will be noted and communicated to the customer before processing.

Payment Terms: Payment is due at the time of pick-up unless the customer has opted for a monthly billing system (available to members only).

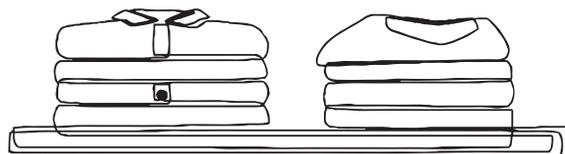
Refunds and Compensation: In the event of damage to an item due to negligence on the part of Bubbles Laundry Shop, compensation will be provided as per the shop's damage policy. Refunds for services will be issued only in cases of significant service failure and are subject to management approval.

Customer Conduct: Customers are expected to treat staff and other patrons with respect and courtesy. Any abusive or inappropriate behavior towards staff or other customers will not be tolerated and may result in refusal of service.

Complaint Resolution: Any complaints or concerns should be directed to the manager, who will address the issue promptly. Customers can also provide feedback via email.

Safety and Hygiene: All laundry items must be bagged securely before drop-off to maintain hygiene standards. The shop adheres to strict hygiene protocols, including regular cleaning of surfaces and equipment.

Loss or Damage Policy: While every effort is made to ensure the safe handling of garments, Bubbles Laundry Shop is not responsible for any loss or damage caused by factors beyond its control (e.g., faulty zippers, buttons, or fragile fabrics). Compensation for lost or damaged items will be handled on a case-by-case basis, with proof of original purchase value required.



THE GOLF COURSE



**Operational from
Dawn till Dusk**



**18 Hole
International Standard
Championship Golf Course**



**Open
Throughout
the Year**

Designated Person	E-Mail	Contact Number
Golf Operations Manager	golf@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 1006)

Rules:

Dress Code: (Gentlemen) Collared, tucked-in t-shirts; trousers/appropriate shorts. No denim, jeans, or beach shorts. (Ladies) Collared, tucked-in t-shirts; trousers, golf pants, or ankle-length skirts. Shalwar Kameez is permitted. (Footwear) Golf shoes required on the course; sports shoes allowed at the driving range.

Dos: Register before playing and tee off from designated areas. Maintain decorum, no loud noises or abusive language. Submit signed scorecards after play. Stop play immediately upon hearing the siren.

Don'ts: Don't drive golf carts in prohibited areas or use another member's name. Don't tee off while players ahead are within range. Outside caddies are only allowed on Saturday, Sunday and public holidays. Respect other players, no throwing clubs or causing course damage.

Infringements : Violations of rules will result in disciplinary action. Penalties apply for neglecting to replace divots, repair pitch marks, or rake bunkers.

Caddies: Only club caddies are allowed. Caddies are assigned on a first-come, first-served basis. Choice caddies can only be booked through the caddie-master. Fees apply based on the number of holes played.

Golf Carts: Members are responsible for any damage. Carts are for course use only and limited to two golfers with bags. Children under 16 are not allowed to drive.

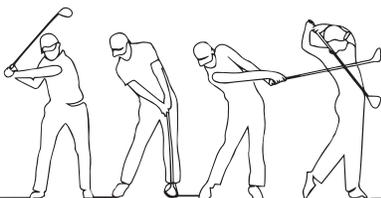
Driving Range: One player per bay. Practice on mats only. Coaching is permitted only by club professionals.

Rain Credit Policy: Rain credits issued based on holes played; valid for three months.

Simulator: Open to all; handicap verification required. Max 4 players for 2 hours.

Refreshments:

Midway Huts: Two midway huts are strategically located as comfort stations where golfers can get light snacks and refreshments during their round.



** DRGCC applies fertilizers and pesticides regularly on the golf course, allergic members are advised to take necessary precautions.*

** Detailed SOPs of golf are available at the reception.*

RIGHTS OF ADMISSION ARE RESERVED.

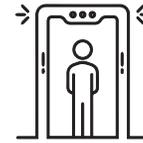
SAFETY AND SECURITY



24 Hours
Security



CCTV
Coverage



Scanners

Designated Person	E-Mail	Contact Number
Deputy Secretary	security@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 1002)

RIGHTS OF ADMISSION RESERVED: Just as the Latin legal maxim *visa ad portum* reflects the principle that a visa does not guarantee entry into a country but merely allows the bearer to travel to a port of entry. Similarly, membership of DRGCC doesn't guarantee entry into the country club, the management reserves the right to entry and can deny it to members it deems unfit.

Security is provided 24/7 by ex-military personnel within the club premises. However, there remains a minimal risk of mishaps, injuries, or loss of property. The club will not be held responsible for any such incidents.

To maintain a safe environment, the conduct of individuals must align with the club's socio-moral standards. Any behavior deemed disruptive or inappropriate may result in the person being denied entry or asked to leave the premises. Members are advised to store their valuables, such as mobile phones, watches, and wallets, in the provided facilities. DRGCC cannot be held liable for any loss or theft.

Private guards, whether armed or unarmed and vehicles carrying such guards are strictly prohibited from entering the country club's premises. Members must identify themselves with their membership card, vehicle sticker and provide their membership number upon request by security staff.

Photography of security personnel and official areas is prohibited. If unsure, members should always ask for clarification. For security purposes, CCTV coverage is in place (video and/or audio surveillance), and individuals entering the premises may be recorded, photographed and have their personal details saved for later use.

Members are expected to cooperate with the security staff especially at the gates. If not driving a stickered vehicle, members must show their membership card at one of the entrance gates. Guest(s) of members must either accompany the member or a member must inform about their guest in advance and provide their relevant details. Members and guests of DRGCC are expected to interact with security staff in a respectful manner at all times. Threats, sarcasm, or insulting behavior toward security personnel will not be tolerated under any circumstances.

The rules outlined here are not exhaustive. DRGCC reserves the right to introduce new rules applicable to all members, both existing and new. In emergencies, such as fire, natural disasters, or terrorist attacks, members and guests must follow the instructions of security personnel. All vehicles, people, and luggage entering the club may be scanned for security reasons.



FINANCIAL POLICIES



Cash
Payments



Card
Payments



Credit
Facility

Designated Person	E-Mail	Contact Number
Finance Manager	subfeeinfo@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 8002)

Credit Policy: Credit facilities up to PKR 50,000 only are available for members in good standing. Expenditures beyond this limit must be settled in full during the cash billing cycle. Payments can be made via credit card, cheque, cash, or bank transfer.

Payment of Subscription Fee:

Online Payment: Pay your bill via E-Invoicing through the link sent to your registered email address by DRGCC.

Auto Debit: Set up auto debit via credit/debit card (Master/Visa only) by submitting the form at the Accounts Department. Subscriptions will be automatically deducted each month.

Bank Deposit: Deposit your bill at any Askari Bank branch nationwide through the ACMS account.

In-Person Payment: Pay by cash, cross cheque, or credit/debit card at the Club.

Cheque by Courier: Send cross cheques via courier service.

Online Transfer: Transfer funds to:

Bank: Askari Bank

Title: Defence Raya Golf & Country Club

A/C #: 00271650510129

IBAN: PK14ASCM0000271650510129

After the transfer, please WhatsApp evidence to +923408402772 or email subfeeinfo@drgcc.com.

For queries, contact +92 42 3733 8501-530 or UAN: 042-111-800-100.

Membership Reinstatement: If terminated due to unpaid instalments, members must submit a written request for reinstatement within three months of termination. For termination due to unpaid subscription fees, the request must be made within six months. Requests made after these periods will not be accepted.

Important!

Members are kindly informed that a 4% late payment charge will be applied on any outstanding dues after 14 days from the due date. If the dues remain unpaid, the membership will be suspended through a formal notice after two months. Suspension will be lifted once the member clears all outstanding dues along with late payment charges calculated at 4% per month. No reinstatement fee will be applicable during the suspension period.

However, if dues remain unpaid for one month following the suspension date, the membership will be terminated. In cases of termination due to unpaid instalments, no reinstatement request will be entertained after three months. For termination due to unpaid subscription fees, this period is extended to six months. After these respective time frames, the member will have no claim to the membership.

To reinstate a terminated membership within the allowed timeframe, the member must pay the full outstanding principal amount up to the date of reinstatement, late payment charges applicable until the date of termination, and a reinstatement fee of Rs. 100,000.

*Please note that for Army/DHA category memberships, termination is final and reinstatement is not permitted under any circumstances.

*In case of membership termination, no refund will be provided. However, if a member chooses to cancel their membership voluntarily and has no outstanding dues, 20% of the deposited membership fee will be refunded. Any remaining dues will be deducted from this amount before processing the refund.



GUEST ROOMS



Online Booking
for Non-Members



Check In 14:00
Check Out 12:00



29 Rooms

Designated Person	E-Mail	Contact Number
Front Office Manager	reservations@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 7001)

The guest rooms are for members of DRGCC and their guests.

Non-members can only book rooms via BOOKING.COM.

Booking Procedures: Bookings are on a first-come, first-served basis. A one-night deposit or credit card guarantee is required for confirmation. Bookings can be made through the Front Office Manager, reservation department, or online via **BOOKING.COM** for non-members. Rooms accommodate 2 adults and up to 2 children; additional mattresses are available at extra cost. A valid ID is required for booking. All luggage will be scanned at the entrance.

Do's: Members booking rooms for guests are responsible for their conduct. Guests should check the room inventory upon arrival. Any loss/damage to room items must be compensated before checkout, with courtesy and decency maintained by the staff. Guests should turn off all electric appliances when leaving the room. The management is not responsible for lost valuables; guests are advised to deposit valuables with the receptionist.

Don'ts: No gambling, alcohol consumption, weddings, interviews, press conferences, or political/religious meetings in rooms. No loud music, unauthorized guests, or arms and ammunition allowed. No undesirable visitors or servants, maids, and drivers are allowed to stay in the rooms.

Miscellaneous: Non-member overnight guests may use indoor sports facilities free of charge, except for golf, which requires payment. Submission of incorrect information or violation of rules will result in cancellation of reservations, with potential membership cancellation depending on the severity. Guests must register their car at reception.

RIGHTS OF ADMISSION ARE RESERVED.

Non-members can only book rooms via BOOKING.COM

The housekeeping department manages lost and found. If guests forget any belongings, they should contact the front desk. No claim from a guest can be made after a 90 days period.

Room Service: Available 24 hours allowing guests to order food and beverages from their rooms without leaving. Any menu item can be ordered from 07:30 am till 11:30 pm, 7 days a week. From 11:30 pm till 07:30 am ready to eat meals/frozen food can be ordered.



DISCIPLINARY POLICY



**Ignorantia Juris
Non Excusat**



**Timely
Decisions**



**Disciplinary
Actions**

Designated Person	E-Mail	Contact Number
MPO Team Lead	memberships@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 4002,4003,4004,4006)

All members, dependents, family members, nominees, and guests of Defence Raya Golf & Country Club (DRGCC) must strictly adhere to the Club's Disciplinary Policy. Misconduct, which includes indecent behavior, causing disturbances, unauthorized use of Club property, or illegal activities, will result in disciplinary action. This may include suspension, termination of membership, or legal recourse to recover damages.

Upon receiving a complaint, the Club will issue a Show Cause Notice with specific allegations. Members will have seven (7) days to respond. During this period, membership may be suspended. A hearing will be held, and if found guilty, the Club may cancel membership and recover losses. In cases of admitted guilt, the Club may forgo a hearing and still cancel or terminate the membership, forfeiting 50% of the paid amount to cover damages. The Club may show leniency in some cases, issuing warnings or suspensions instead.

All decisions by the Club Management, the Defence Housing Authority (DHA), and affiliates are final and not subject to appeal. Ignorance of these rules (**Ignorantia juris non excusat**) is not an excuse.

The Club reserves the right to modify rules and enforce disciplinary actions as necessary.



ACKNOWLEDGEMENT



**Sign and
Confirm**



**Ignorantia Juris
Non Excusat**



Amendments

Designated Person	E-Mail	Contact Number
MPO Team Lead	memberships@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 4002,4003,4004,4006)

I, the undersigned, hereby acknowledge that I have received, read and understood the rules, regulations and policies outlined in the Defence Raya Golf & Country Club Rulebook. I agree to abide by all the rules and regulations set forth by the Club.

I understand that it is my responsibility to familiarize myself with the rules of the Club. I further acknowledge that ignorance of these rules does not excuse any violation, as per the Latin maxim "Ignorantia juris non excusat" (Ignorance of the law excuses no one).

By signing this form, I agree to comply with all the Club's rules and understand that failure to do so may result in disciplinary action, including suspension or termination of my membership.

Disclaimer: By signing below I consent that the rules/policies/guidelines contained in this book are not exhaustive. New rules/amendments can be introduced and implemented anytime at the discretion of DRGCC. It is my responsibility to be pro-active in this matter. I acknowledge that my family and guests will also abide by these regulations.

** No part of the text in this book or any other communication from DRGCC can be used by a member in a court of law.*

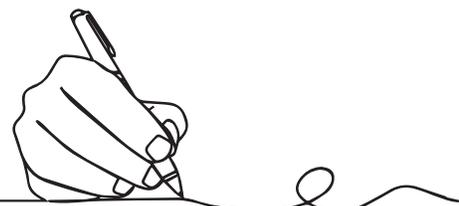


Member Name: _____

Membership Number: _____

Signature: _____

Date: _____



CONTACT DETAILS

Designated Person	E-Mail	Contact Number
MPO Team Lead	memberships@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 4002,4003,4004,4006)
Banquet and Corporate Sales Manager	banquetsalesmanager@drgcc.com coordinatorevents@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 2006)
Assistant Secretary Sports	sports@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 6001)
Food and Beverage Manager	theplace@drgcc.com familylounge@drgcc.com golfcomplex@drgcc.com sugaranddough@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 2001)
Promotion and Communication Manager	promotions@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 1101)
Cinema Reservation Officer	support@cinestar.com.pk	0092 - 42 - 111 - 800 - 100 (Ext: 1112)
Assistant Laundry Manager	bubbles@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 1303)
Golf Operations Manager	golf@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 1006)
Deputy Secretary	security@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 1002)
Finance Manager	subfeeinfo@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 8002)
Front Office Manager	reservations@drgcc.com	0092 - 42 - 111 - 800 - 100 (Ext: 7001)

