

RESTRICTED**CODE OF CONDUCT**

Section 8.01. “ Code of Conduct and Discipline Enforcement Policy” shall be observed to preserve the integrity, decorum, and reputation of the Club and all members are expected to conduct themselves in a manner consistent with the Club’s values and rules. These disciplinary provisions establish a fair and transparent process for addressing any misconduct or behavior deemed detrimental to the Club’s interests. DRGCC reserves the right to suspended/ terminate the membership upon non-adherence to the following rules & regulations: -

- (1) Every member and his/her dependent(s), family member(s) nominee(s) and guest(s), shall conduct themselves in a respectful and courteous manner towards staff, fellow members and guests.
- (2) Every Member and his/her dependent(s), family member(s) nominee(s) and guest(s), shall strictly observe / obey the Disciplinary Policy of the Club, and in case of violation / breach of any term thereof, such Member shall be liable for disciplinary proceedings in the terms and manner provided herein.
- (3) Notwithstanding the agreed terms and conditions of the Membership Forms, including the Individual Membership Form, Corporate Membership Form and Temporary Membership Form, and the existing Club Rules and Regulations, wherein the Club Administration has the right to inter alia reject the application of any applicant seeking membership; hold an application null and void on account of failure to pay the Membership Fee; or ask any Member to leave the Club or bar his/her entry in the Club on account of his/her conduct, if any Member is found guilty of misconduct, the Club Administration shall have the absolute right to suspend and/or cancel the membership or claim to the membership, as the case may be, of such Member in terms of and in the manner and procedure prescribed herein.
- (4) **The term misconduct means and includes:**
 - (a) Indecent, unethical, immoral or disorderly behavior or any such act / behavior which undermines the discipline of the Club;
 - (b) Any such act / conduct which causes disturbance to the Members of the Club and/or their dependents / family members / guests / nominees, and/or is below the generally accepted social, cultural and moral standards of society;

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- (c) Unwanted / uninvited interaction / socialization against the will / without the consent of the Members of the Club and/or their dependents / family members / guests / nominees and/or the administration / employees / staff / workers of the Club;
- (d) Commission of any act or omission thereof which is detrimental to the interests of the Club or is likely to bring disrepute to the Club, or endanger human life or safety of the Club, its Members and/or their dependents / family members / guests / nominees, and/or the administration / employees / staff / workers, the property and business of the Club;
- (e) Refusal to follow any reasonable request / order of the Club Administration or their employees / staff / workers; misbehaving with the Members of the Club and/or their dependents / family members / guests / nominees, and/or the employees / staff / workers of the Club; threatening or intimidating or physically assaulting any Member of the Club and/or their dependents / family members / guests / nominees, and/ or the administration /employees / staff / workers of the Club;
- (f) Misuse of membership privileges including unauthorized use of Club's property, facilities, services, assets and goods; willful damage to or loss of Club's assets, property and reputation;
- (g) Acts or omission which are illegal and/or constitute commission of an offence under the laws of Pakistan, including the commission of offence of physical, sexual and/or emotional abuse / harassment and/or of moral turpitude;
- (h) Misrepresentation, misstatements or concealment of material personal information / facts / qualification / criminal record, in the Membership Forms and/or during the interview, and/or at any time subsequent thereto, including inter alia submission of fake, fabricated and false documents;
- (i) Breach of the terms of the Membership Forms and the representations made therein, the policies, rules, regulations, and code of conduct including the dress code of the Club, whether written or oral, as amended from time to time;
- (j) Any conduct, act or omission which in the opinion of the Club Administration Committee is unbecoming of a member and considered detrimental to the

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interests, reputation or prestige of the club tantamount to bringing disrepute through unlawful activities constitutes misconduct.

- (k) Making derogatory, defamatory or disparaging remarks about the club, its administration or staff whether verbally, in writing or through electronic and social media platforms.
 - (l) Misconduct by any dependent(s), family member(s), guest(s) and/or nominees of a Member shall be deemed to be misconduct by such Member, who shall be subject to the Disciplinary Policy in the same manner as if he/she was personally guilty of misconduct.
 - (m) Inciting members to boycott club activities, subscriptions or events or to act in a manner prejudicial to the smooth functioning of the Club.
- (5) Upon receipt of any complaint qua commission of misconduct by a Member, the Club Administration shall issue a Show Cause Notice to such Member, providing clear, comprehensive and specific details of allegations raised against him/her, along with adequate time of seven (7) days to respond to the Show Cause Notice.
 - (6) Upon issuance of the foregoing Show Cause Notice and during pendency of the disciplinary proceedings, the Club Administration may suspend the membership or claim to the membership, as the case maybe, and/or ban entry into the Club and/or access to its facilities. However, during the period of suspension, the Member shall be bound by his/her obligations under the Membership Forms and the Club Rules and Regulations.
 - (7) Upon submission of a reply by the Member, contesting the allegations raised in the Show Cause Notice, or upon his/her failure to submit a reply, the Club Administration shall provide an opportunity of personal hearing to him/her
 - (8) After examination of the documents / record / evidence submitted during the hearing, if the Club Administration finds the Member guilty of misconduct, it shall cancel the membership or claim to the membership, as the case maybe. In addition to the cancellation of the membership or claim to the membership, as the case maybe, the Club Administration shall also be entitled to recover any loss or damage caused by the said Member to the Club.
 - (9) In case the Member admits the charges levelled against him/her, the Club Administration may, in its discretion, dispense with the hearing, and

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cancel/terminate the membership or claim to the membership, as the case maybe. In addition to the cancellation/termination of the membership or claim to the membership, as the case maybe, the Club Administration shall also be entitled to forfeit 100% of the paid amount to recover any loss or damage caused by the said Member to the Club.

- (10) Notwithstanding anything contained herein, where the Member admits the charges levelled against him/her, or where the Club Administration finds the Member guilty of misconduct, the Club Administration may, in its discretion, show leniency and award any other punishment including inter alia a warning letter, suspension of membership, ban on entry into the Club and/or access to its facilities for a time period of three to six months, recovery of any loss or damage caused to the Club etc.
- (11) The decision of the Club Administration and administered disciplinary decisions shall be final and binding as per Club bylaws and shall not be challengeable in any court.
- (12) The proceedings as provided herein above shall be concluded within thirty (30) working days of the issuance of the Show Cause Notice to the Member.
- (13) Notwithstanding anything contained herein, any delay by the Club Administration in initiating proceedings against a Member shall not constitute a waiver thereof.
- (14) In case of any difficulty in giving effect to the Club Rules and Regulations, the Club Administration may take appropriate measures / actions and issue requisite directions / orders, not inconsistent with the terms of the Club Rules and Regulations, as may appear necessary for removing the difficulty, which directions / orders shall be laid before the competent authority.
- (15) The Club reserves the right to modify rules and enforce disciplinary actions as necessary.
- (16) **Miscellaneous**
 - (a) Maids/drivers/personal servants are only allowed in a designated area, if found anywhere else, they will be asked to leave. Servants, maids, drivers, or any household help must not be misrepresented as guests, relatives, or

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friends. In such cases, the judgement of the Security Department will take precedence over member statements.

- (b) Photography and videography by DRGCC are allowed; members may only photograph themselves (using a mobile phone), their families, and facilities (until or unless stated otherwise). Professional camera photography is only allowed with prior permission and a payment (until or unless stated otherwise).

(17) **Dress Code**. DRGCC is an exclusive, members only country club, the members, their guests and visitors must adhere to the dress code; reflecting the values and the cultural norms of Pakistani society.

(a) **Prohibited Attire at DRGCC**

- i. Exercise or fitness clothing, sweatpants, yoga pants and gym shorts are not permitted unless using the gym.
- ii. Pool wear and tennis shorts are restricted to the designated areas.
- iii. Clothing with offensive logos, emblems, slogans, or camouflage (unless event-specific) is not allowed.
- iv. Worn-out, torn, or stained clothing is strictly prohibited.
- v. Hats/caps and visors are not allowed in the clubhouse, unless/until worn for sporting activities/health issues.
- vi. Hooded sweatshirts, unless event-specific, are not permitted.
- vii. Denim with holes, rips or distressed and frayed finishes are not allowed.
- viii. Any attire related to religious/political associations and LGBT is strictly prohibited.
- ix. Sports attire is required in designated sporting areas; casual or formal attire is expected in dining and social areas.
- x. For females, modest and appropriate golf attire is required. Skirts, slacks, or shorts should be no shorter than 6 inches above the ankle. Casual wear such as halter or tube tops, narrow racer-back tops, or midriff-revealing clothing is not permitted (sarees can be worn).

(18) **Smoking and Use of Alcohol**

- (a) Consumption of alcohol is strictly prohibited in accordance with club policies and local laws.

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- (b) Smoking, including the use of e-cigarettes or vaping devices, is permitted only in clearly marked smoking zones.

(19) Conflict and Complaint Resolution

- (a) Public altercations or confrontations are strictly prohibited.
- (b) Any grievances or disputes should be reported to Club Administration in a respectful and private manner within sixty days of its occurrence.
- (c) A lost and found claim can only be made within a 90 days period, the club is not responsible for stolen items.
- (d) The Club Administration Committee will address disciplinary matters in accordance with Club policies.

(20) Member Access Rights and Restrictions

- (a) The security staff reserves the right to check membership card on entry or at any location within club premises.
- (b) Membership does not imply unlimited access to club facilities; access is always subject to operational hours and specific usage rules.
- (c) Club reserves the right, through its Security Department, to restrict access to any part or the entirety of the club at any time without prior notice.
- (d) Guest rooms are accessible according to standard check-in and check-out times. Loitering is not allowed within the premises.
- (e) Member interaction with back-office employees is subject to their availability and consent.
- (f) By entering club premises, members and guests give implied consent to photography, audio & video surveillance in public areas.
- (g) Privacy is maintained in designated spaces such as changing and locker rooms (except the male swimming pool locker room), steam/sauna rooms, guest rooms & washrooms.
- (h) Parking at the club is a privilege extended on a first-come, first-served basis & may also be extended to non-members visiting the club. It is not a guaranteed right and may be restricted during peak hours or special VIP/VVIP events involving government or military dignitaries. Members are expected to cooperate in such instances and seek alternate parking.
- (i) Overnight parking is not permitted, except for members or guests staying in the club's guest rooms. Members may only park while physically present on the premises.

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- (j) Multiple stickers may be issued for members with more than one vehicle; however, access may be limited to a single car depending on space availability.
- (k) All vehicles must be parked properly within designated bays. Improperly parked vehicles may be clamped, denied exit, or towed.
- (l) Club rules apply within parked vehicles, and any contraband or illegal activity will be dealt with under the Pakistan Penal Code. Within the parking area, vehicles must be driven slowly and safely, with no sharp turns or removal of barriers.
- (m) Only clearly marked emergency, government, military, or diplomatic vehicles are given priority movement.

RESTRICTED**Article 9****FACILITIES****Section 9.01 “Gen Rules for Sports Facilities Usage”**

- (1) All Sports Facilities will remain open for members, their families and guests from 06:30 am to 10:30 pm. Members are requested to adhere to the timings.
- (2) Members should bring their membership card to be scanned at the reception of the sports facilities.
- (3) Members can bring their guests after paying guests charges. Guests are only allowed from Monday to Thursday and must be accompanied by the member.
- (4) All maids, servants and drivers must stay in the designated areas and must not visit sports areas.
- (5) Members must be polite with the staff present at the facilities. Coaches and the attendants are there to help the members. They must not be taken as member's personal servants.
- (6) No pets are allowed inside club premises.
- (7) Members are requested to show proper etiquettes and manners. No littering, spitting, loud noises, answering mobile phone with loud voice, disturbing others etc.
- (8) Please take care of other member's privacy in locker, showers and changing room area.
- (9) Towels are provided in the sports facilities. Members are requested to use only one for availability to other members and must deposit back to used towels bin placed inside the sports facilities.
- (10) Photography disturbing other member's privacy in Sports area is strictly prohibited.
- (11) Don't leave your clothes unattended in changing room or shower. Please place your belongings in lockers.
- (12) Take care of your valuables. DRGCC is not responsible for any loss or damage to members personal belongings.
- (13) Lockers are available for the members. Members can get lockers keys from the reception. In case of loss of keys, the members will be charged Rs 500/- for procurement of duplicate key.

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- (14) Members with any skin or transmittable disease must not visit DRGCC for safety of other members. They must get certificate from the doctor.
- (15) Eatables except water are not allowed inside Sports Facilities.
- (16) Entire sports area is no Smoking zone.
- (17) Suggestion/Complaint register is available at the reception.

Section 9.13 “Gen Rules for Golf Usage”

- (1) Golfers are expected to conduct themselves in a manner that reflects the highest standards of the Club. Members and guests are required to adhere to all the byelaws.
- (2) **Dress Code For Men**
 - (a) Tucked-in tee shirts with collars and half / full sleeves.
 - (b) Trousers, pants, or golf shorts.
 - (c) Any sports windbreaker or jacket.
 - (d) Denim/jeans materials and beach shorts are not permitted.
 - (e) Proper golf shoes are required on the golf course. However, sports shoes are allowed at the Driving Range.
- (3) **Dress Code For Ladies**
 - (a) Tucked-in tee shirts with collars.
 - (b) Trousers, golf pants or ankle-length skirts.
 - (c) In winter weather, any sport or golf jacket.
 - (d) Shalwar Kameez attire.
 - (e) Proper golf shoes are required on the golf course. However, sports shoes are allowed at the Driving Range.
- (4) **Dos**
 - (a) Registered before playing on the course.
 - (b) Tee off only from designated tee areas on the course.
 - (c) Refrain from making unnecessary loud noises or using abusive language that annoys other players.
 - (d) Avoid using abusive language, threatening behaviour, and follow staff directions
 - (e) Submit your signed scorecards after completing the play.
 - (f) Stop playing upon hearing the siren indicating that play has been halted except for finishing the hole in play.

RESTRICTED**(5) Don'ts**

- (a) Drive golf carts in prohibited areas.
- (b) Falsify a handicap to play on the course.
- (c) Use another member's name to play on the course.
- (d) Tee off or take a shot while players ahead are within range.
- (e) Engage a caddy without proper authorization.
- (f) Play a two-ball flight on a course segment reserved for 3 or 4-ball flights.
- (g) Allow non-golfers or other golfers to accompany him/her in any round of golf when they are not registered to play or walk.
- (h) Tee off from a non-designated teeing area on the course.
- (i) Intentionally submit scores with incorrect information.
- (j) Play 2 or more balls on the course except when permitted by the rules of golf/club administration.
- (k) Throw golf clubs or balls that could disturb other players.
- (l) Cause damage to any part of the course using any instrument (e.g., clubs, golf shoes, etc.).

(6) Infringement

- (a) Members will face disciplinary action by the Administration for any rule/byelaw violation(s).
- (b) Penalties will be imposed for breaching the following:
 - i. Neglecting to replace divots.
 - ii. Neglecting to repair pitch marks.
 - iii. Neglecting to rake bunkers.

(7) Caddies

- (a) All "caddies" are permanent employees of Defence Raya and are categorized as A, B & C Category.
- (b) Caddies must be arranged through the golf counter; private caddies are prohibited.
- (c) Caddies are assigned to members on a first-come, first-served basis. If a member engages a caddy for more than 9 holes but less than 18 holes, they will be charged an 18-hole fee.
- (d) A member engaging a caddy for 18 holes will be charged an 18-hole fee, provided the time taken from engagement to completing 18 holes is not

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more than 4 hours and 30 minutes. If it exceeds 4 hours and 30 minutes, the Member will be charged an additional 9-hole fee.

- (e) Members should not abuse, scold, or strike a caddy. If a caddy behaves inappropriately, members should lodge an official complaint.

(8) Golf Carts

- (a) Any damage to club equipment and property will be charged to the responsible member/player, regardless of fault. The club and its officials will not be liable for injuries or loss of life from using club equipment and facilities.
- (b) The club will not be liable for injuries or damage sustained by members/guests while using a golf cart.
- (c) Golf carts are not allowed at the driving range or to be taken off the club premises.
- (d) The hirer will be accountable for any damages to the golf cart.
- (e) Golf carts will be booked on a "First Come, First Serve" basis at the Registration Counter.
- (f) Players must re-register to extend play after completing the registered round.
- (g) A maximum of two (2) golfers and two golf bags are permitted on each golf cart.
- (h) Users must be seated properly while using the golf cart; standing is not allowed on any part of the golf cart.
- (i) Children below 16 are not allowed to drive the golf cart.

(9) Simulator

- (a) The simulator is a state-of-the-art technology widely used by golf professionals and amateurs worldwide for game improvement and fitting equipment.
- (b) The facility is open for all golfers visiting the Club.
- (c) Only players with a handicap of 16 or lower are allowed to use this facility.
- (d) The simulator attendant will verify the handicap card of interested players before issuing the payment slip.
- (e) Each player can utilize the facility for a maximum of 2 hours.
- (f) A maximum of 4 players can use the simulator simultaneously for up to 2 hours.

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- (g) Players using the simulator must have neat and clean golf attire and the proper equipment.
- (h) Only beverages can be served inside the simulator room upon payment.
- (i) Players using the simulator should obtain a usage slip from the green fee collection counter.

Section 9.02 “Gymnasium Usage Guidelines”

- (1) All Members are requested to adhere to the dress code. Sports attire includes tracksuits, long shorts, and collared or round-neck t-shirts. Golf or hard sole shoes are not allowed inside Gym or on treadmill. Prohibited attire encompasses jeans, sandals and ladies heel shoes within the sports area.
- (2) Members, their spouses and children can use Gym subject to payment of such charges as prescribed by the club authorities. They are also required to pay for the coaching charges if they use coaching facilities.
- (3) Children under 16 years of age are only allowed under supervision of parents and after written approval.
- (4) Any individual with physical disability must have an adult’s supervision.
- (5) Members must not bring unauthorized equipment to be used during Gym exercises.
- (6) Members can use exercise machines on first come first serve basis. If other members are waiting then the member must allow other members to use gym equipment. Timings for treadmill, cycling elliptical etc is 20 minutes for a member to use.
- (7) Do consult your coach before starting vigorous exercises to prevent injuries.
- (8) Music will be played on members’ request. It should not be so loud to disturb other members. Music must be switched off during religious obligations such as Prayer timings/Muharram etc.
- (9) Female Gym is out of bound for males and vice versa.
- (10) Equipment such as weights, dumb-bells after use must be placed back to their racks by members themselves.
- (11) Please be careful while using the equipment. Don’t throw weights, Dumbbells etc on the floor as they or floor can get damaged.

Section 9.03 “Rules for Yoga Hall (Female Gym only)”

- (1) Members must follow dress code with non-marking shoes on wooden floor.

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- (2) No member is allowed to use Yoga Hall with any Gym equipment such as weights, dumbbells or kettlebells etc due to the wooden floors except for 1-2 Kg weights for the classes. The room will only be used for mats-based exercises individually or during Yoga and Get fit classes.
- (3) During the class members who are not part of the class are not allowed in the hall and the doors will be closed during the class/coaching.
- (4) The Yoga and Get fit coaches are responsible to maintain discipline in the Yoga hall. Members are requested to follow the instructions of the coaches.
- (5) Members are requested to adhere to the timings of the class. After the class members must vacate the hall so that it's made ready for the next class. House keeping to clean the hall after every class.
- (6) Maximum 35 members are allowed in one class. If the number of members increase then they will be placed on waiting list and will be accommodated later.
- (7) All the class coordination will be handled by the Receptionist in-charge.
- (8) Members are requested not to bring personal belongings in the Yoga hall rather place it in their lockers.

Section 9.04 "Swimming Pool Access and Safety Rules"

- (1) All members are requested to adhere to the dress code. Proper swimming costume must be used for swimming. Members with long hair specially females must use swimming cap.
- (2) Members, their spouses and children can use Swimming Pool subject to payment of such charges as prescribed by the club authorities. They are also required to pay for the coaching charges if they use coaching facilities.
- (3) Children under 10 years of age are only allowed under supervision of parents.
- (4) Children below 4 years are not allowed in main swimming pool. There is a separate pool for young children adjacent to female pool area. Children not toilet trained, must use specially designed swimming diapers.
- (5) Male children above 5 years are not allowed in female swimming pool and vice versa.
- (6) No shoes/slippers beyond designated area on pool side.
- (7) Any individual with physical disability must have an adult's supervision.
- (8) Members must not bring unauthorized equipment to be used in swimming pool.

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- (9) Members must use swimming pool for maximum forty minutes during rush hours and let other members use the facility.
- (10) Swimmers doing lengths must do it in the lanes. Do not cross lanes to disturb other members. No games are allowed such as Water polo etc which can disturb the members.
- (11) Do consult your coach before starting any vigorous exercise to prevent medical emergency.
- (12) Photography is strictly prohibited inside Swimming Pool.
- (13) Female Swimming Pool is out of bound for males and vice versa.
- (14) The lifeguards will remain present in swimming pool during pool open timings. If due to extremely unavoidable circumstances lifeguard is not available, then the members will not be allowed to enter and the pool will be closed temporarily.

Section 9.05 "Rules for Sauna/Steam Room"

- (1) Don't use the sauna/steam room with empty or full stomach, wait for an hour after the meal.
- (2) Take a shower before entering sauna/steam room.
- (3) Use sauna/steam room for 10 to 15 mins at a stretch.
- (4) Rest for at least 10 mins after using the facility. Drink plenty of water before and after the sauna/steam room.
- (5) If you have any medical problem then avoid using sauna/steam room.
- (6) All members use sauna/steam room at their own risk. DRGCC is not responsible for any loss associated with use of these facilities.
- (7) Children under 16 years are not allowed to use these facilities.
- (8) Electronic equipment such as mobile phones cameras etc are not allowed inside sauna/steam room.
- (9) Do not open the door for longer duration so that the temperature is maintained for other members.
- (10) Pour only one or two cups of water to generate steam in sauna Room.
- (11) In case of any emergency leave the room immediately.
- (12) Wear towel/ gown or loose dress so that you may sweat easily.
- (13) Remove watch, ornaments etc. before using sauna/steam room. Do not take slippers in sauna room.

RESTRICTED**Section 9.06 “Rules for Tennis”**

- (1) All Members are requested to adhere to the dress code. Sports attire includes tracksuits, sports shorts, and collared or round-neck t-shirts. Golf or hard soled shoes are not allowed in tennis court.
- (2) Members, their spouses and children can use Tennis subject to payment of such charges as prescribed by the club authorities. They are also required to pay for the coaching charges if they use coaching facilities.
- (3) Members must use proper tennis rackets and balls. No other balls or unauthorized equipment to be used in tennis court.
- (4) Members can play tennis on first come first serve basis. If other members are waiting then the playing member must vacate the tennis court after one set with maximum duration of 30 minutes. Members must also play doubles to accommodate waiting members.
- (5) Do consult your coach before starting vigorous exercises to prevent injuries.

Section 9.07 “Rules for Squash”

- (1) All members are requested to adhere to the dress code. Sports attire includes tracksuits, sports shorts, and collared or round-neck t-shirts. Golf or hard soled shoes are not allowed; only non-marking shoes are allowed on wooden floor inside squash court.
- (2) Members, their spouses and children can use Squash Court subject to payment of such charges as prescribed by the club authorities. They are also required to pay for the coaching charges if they use coaching facilities.
- (3) Members must use proper squash rackets and balls. No other ball or unauthorized equipment to be used in squash court.
- (4) Members can play squash on first come first serve basis. If other members are waiting then the playing member must vacate the squash court after one match (Best of three games) with maximum duration of 30 minutes.
- (5) Do consult your coach before starting vigorous exercises to prevent injuries.

RESTRICTED**Section 9.08 “ Rules for Table Tennis”**

- (1) All members are requested to adhere to the dress code. Sports attire includes tracksuits, sports shorts, and collared or round-neck t-shirts. Golf or hard soled shoes are not allowed in Table Tennis room.
- (2) Children under 10 years of age are only allowed under supervision of parents.
- (3) Members must use proper table tennis paddle/bats and balls. No other balls or unauthorized equipment to be used in table tennis room.
- (4) Members can play table tennis on first come first serve basis. If other members are waiting then the playing member must vacate the table tennis after one game maximum duration of 30 minutes.
- (5) Don't leave your things unattended. Keep them in your bags zipped up.

Section 9.09 “Rules for Snooker / Billiards”

- (1) All members are requested to adhere to the dress code.
- (2) Children under 16 years of age are only allowed under supervision of parents.
- (3) Members must use cue stick and balls provided by club authorities. No other balls or unauthorized equipment to be used in snooker room.
- (4) Players are not allowed to use powder on hands during play. They can use snooker gloves instead.
- (5) Members can play Snooker on first come first serve basis. If other members are waiting then the playing member must vacate the snooker table after one frame maximum duration of 30 minutes.

Section 9.10 “Rules for Card Room”

- (1) All Members are requested to adhere to the dress code.
- (2) Members, their spouses and children can use card room free of charge.
- (3) Children under 18 years of age are not allowed to use card room without adult's supervision.
- (4) Members must not bring electronic equipment such as Laptops etc to be used as an office work in card room.
- (5) Don't leave your belongings unattended in card room.
- (6) Separate rooms inside card room is for families.

RESTRICTED**Section 9.11 “Rules for Kids Zone”**

- (1) Members may leave their children in the Kids Zone while they use other club facilities.
- (2) Parents must remain within the reception area and are not allowed inside the Kids Zone.
- (3) Only female family members and fathers are permitted to enter the Kids Zone if necessary.
- (4) The Kids Zone is for children aged 3 to 12 years only.
- (5) Guest children of members are also allowed and will be charged as per the applicable schedule.
- (6) If an adult needs to wait for the child, they may do so in the lobby area.
- (7) Parents must fill and sign a liability form available at the reception before leaving their children alone in the Kids Zone.
- (8) Shoes are not allowed beyond the designated area.
- (9) Food and beverages are not allowed inside the Kids Zone.
- (10) Children should not bring electronic devices such as mobile phones, tablets, or laptops.
- (11) Entertainment such as PlayStation 4/5, toys, and books are provided within the zone

Section 9.12 “Rules for Cinema”

- (1) Cine Star Cinema is open to both members of Defence Raya Golf and Country Club and non-members. Members are eligible for discounted ticket prices.
- (2) Patrons are expected to maintain a respectful and quiet atmosphere during screenings. Mobile phones should be set to silent, and talking during the movie should be kept to a minimum. Consumption of outside food and beverages is prohibited inside the cinema. CineStar offers a variety of snacks and drinks for purchase at the concession stand. Patrons are required to dispose of their trash in the provided bins to help maintain cleanliness within the cinema.
- (3) All seats are allocated at the time of ticket purchase. Patrons should sit in their assigned seats and avoid shifting seats unless authorized by cinema staff. Latecomers may be seated at the discretion of the cinema staff to minimize disruption to other viewers.

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- (4) For the safety of all patrons, bags and personal items may be subject to inspection upon entry. In case of emergency (fire, evacuation), patrons should follow the instructions provided by the cinema staff and calmly proceed to the nearest exit. The cinema is equipped with CCTV for security purposes. Any suspicious activity should be reported to staff immediately.
- (5) All patrons are expected to treat CineStar staff and fellow moviegoers with respect. Any form of harassment or disruptive behavior will not be tolerated and may result in removal from the premises without a refund. Smoking and vaping are strictly prohibited within the cinema premises. Designated smoking areas are available outside the cinema.
- (6) Any complaints regarding movie quality, seating issues, or service should be directed to the cinema manager, who will address the concern promptly. Feedback can also be provided through the club's customer service channels or the CineStar website for further review.
- (7) Patrons are responsible for their personal belongings. CineStar is not liable for any lost or stolen items.

Section 9.14 "Gen Rules for Guest Rooms"

- (1) **Eligibility**
 - (a) All members of DRGCC Club.
 - (b) Member's guests
 - (c) Individuals booking through online channels.
- (2) **Rates**
 - (a) Latest rates available on website
- (3) **Booking Procedures**
 - (a) Bookings are made through the Front Office Manager or reservation department or online.
 - (b) Bookings are on a first-come, first-served basis.
 - (c) To book a room, one night deposit or credit card guarantee is required to confirm reservation and in case of members they can avail their existing credit limit for booking confirmation.
 - (d) Each room can accommodate two adults and a maximum of two children. Additional mattresses can be provided at a prescribed rate.

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- (e) Additional information required for Guest Room bookings includes Rank, Name, and unit of the serving officer (in the case of army personnel), Computerized National Identity Card and Membership Number, Permanent/Temporary address of the member/guest, duration of the room booking, the total number of guests (male/female), and for foreigners, a copy of the passport, a valid visa, and the purpose of the visit.

Section 9.15 “Culinary Outlets ”**(1) The Place Restaurant**

- (a) It's a contemporary and versatile facility; this restaurant offers an expensive range of culinary choices through buffet and à la carte selections encompassing breakfast, lunch, and dinner.
- (b) It has a seating capacity of 175 guests.
- (c) The Place remains open from 7:00 a.m. to 10:30 p.m. on daily basis. Its special features are innovative food offerings and presentations, temperature-controlled salad and dessert bars, live music, buffet and à la carte menu, and ongoing food promotions.

(2) Takhat e Lahore

- (a) It's a seasonal restaurant which is operated From Oct – Mar.
- (b) It is one of the best open-air BBQ restaurants, where one can experience a sizzling array of mouth-watering Pakistani grilled delights in a rich ethnic ambiance.
- (c) It has a seating capacity of 300 persons.
- (d) Its trading hours are from 7:00 p.m. to 10:30 p.m. on specific days of the week. Its special features include a Golf Course view, exquisite ambiance, live cooking, and a fresh-air environment.

(3) Family Lounge

- (a) Our exclusive executive lounge is designed for our valued members, offering them a relaxing environment for professional and personal networking.
- (b) It has comfortable sofa seating for 35 people. It remains open from 7:00 a.m. to 10:30 p.m., seven days a week.
- (c) It is an ideal place for tea/coffee and light snacks due to its beautiful Golf Course view.

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- (a) Our exquisitely adorned Cigar Lounge has been designed to cater to the preferences of both smokers and cigar lovers.
- (b) We offer a selection of light refreshments, soft beverages, and juices to enhance your experience in the lounge.
- (c) Members are expected to use the facility as per our social norms and in a dignified manner.

(5) Sugar & Dough

- (a) It offers a variety of signature and customized cakes, as well as Arabian and Pakistani sweets.
- (b) Its operating hours are from 07:00 a.m. to 10:30 p.m.
- (c) Offers an extensive takeaway menu that can be picked up from Sugar & Dough from 12:00 p.m. to 10:00 p.m.

(6) The Venue

- (a) State-of-the-art, pillar-less hall is equipped with advanced conferencing capabilities and convenient self/valet-car parking amenities, thoughtfully designed to offer more comfort with seating capacity for 450-500.
- (b) This space is perfect for many occasions, including corporate gatherings, banquets, weddings, birthday celebrations, and casual get-togethers.
- (c) Its operating hours are from 07:00 a.m. to 10:00 p.m. daily, except for wedding parties, which shall observe timings and menus as per governmental regulations.

(7) Level One

- (a) Level One is well-suited for accommodating corporate events, adding versatility to its purpose.
- (b) It has a capacity to accommodate 100-150 guests.

(8) Golfers' Lounge

- (a) Comfortable Lounge with Sofa seating for 35 persons.
- (b) Open 07 a.m. to 10 p.m. 7 days a week.
- (c) Located in Golf Complex

(9) Champion Hall

- (a) Private Meeting/Banquet Hall located in Golfer's Complex.
- (b) Capacity 100 persons
- (c) Perfect location for meetings, smaller social events.

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(10) Roof View Garden

- (a) Seasonal outdoor dining venue located on the roof of the Golfers' Complex.
- (b) Available for private event bookings
- (c) Seasonal Restaurant offers from Nov – Mar each year
- (d) Seating capacity 75 persons